

Clearing your cache and cookies.

If you have an Apple phone:

How to clear cache, history, and cookies on Safari

To clear a cache on your iPhone, select Safari in the Settings app and click "Clear History and Website Data."

Here's a full step-by-step guide:

1. Open the Settings app and click Safari.
2. Tap "Clear History and Website Data."

Check for Apple Pay



Allow websites to check if Apple Pay is enabled and if you have an Apple Card account.

[About Safari & Privacy...](#)

[Clear History and Website Data](#)

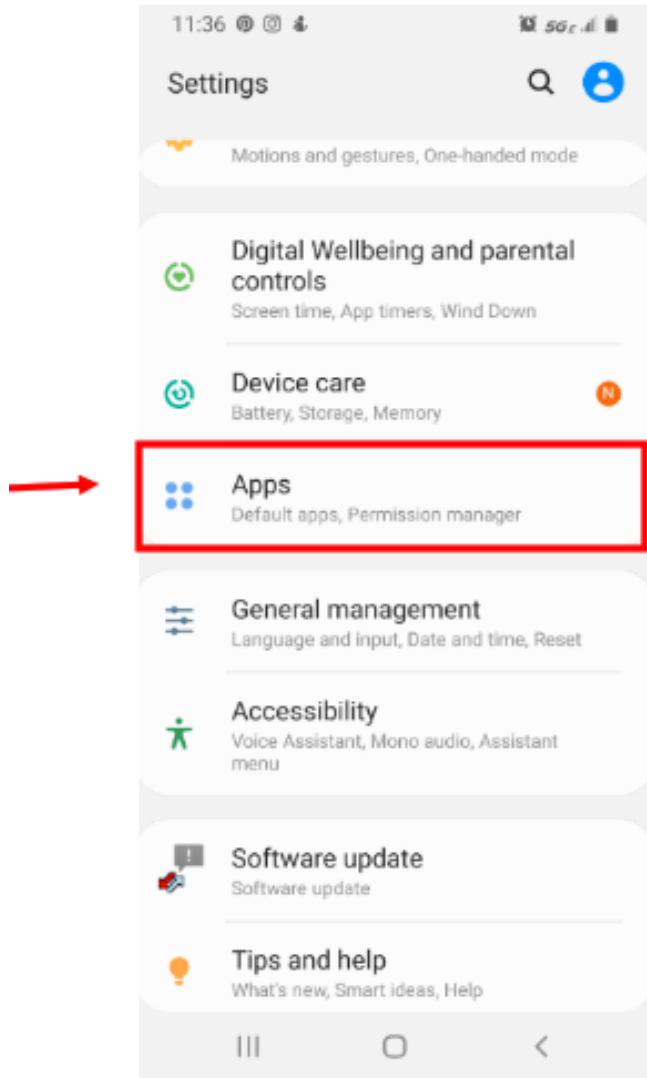
READING LIST

3. Your device will double-check that you want to clear Safari's data. Click through the message that follows.

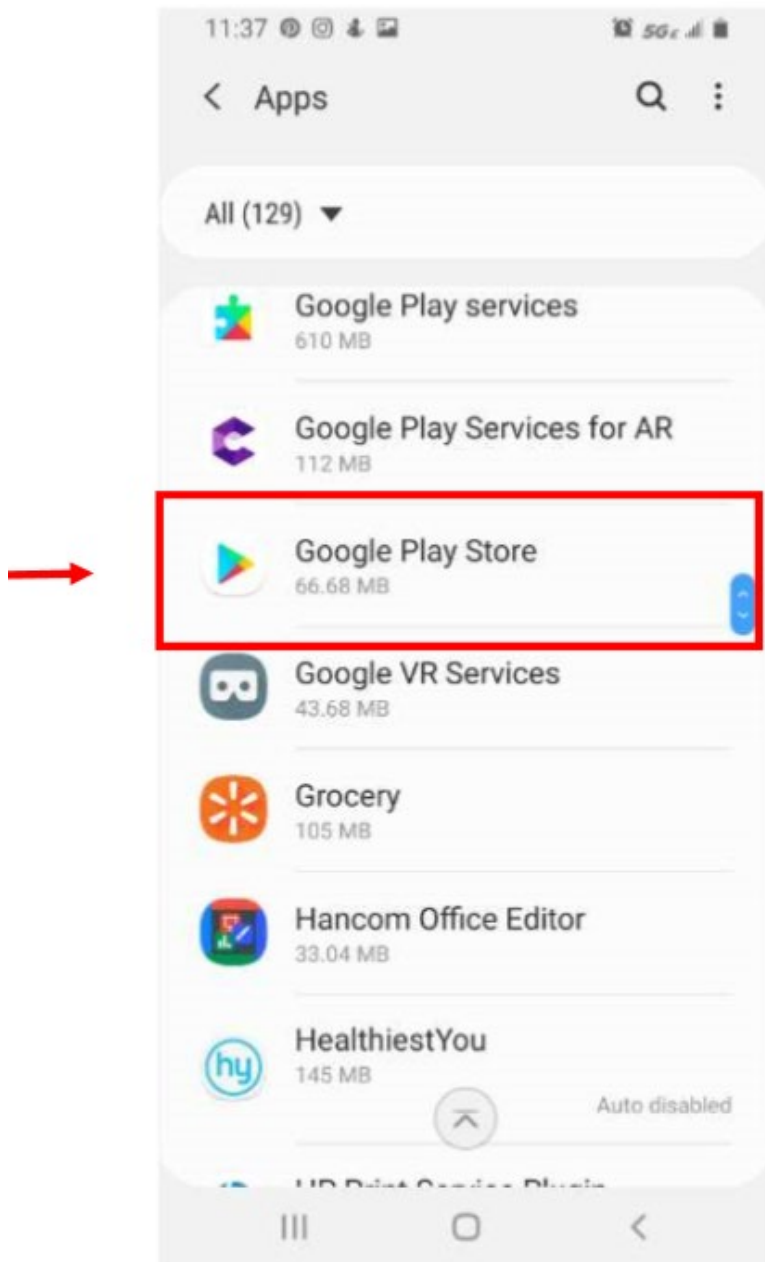
Note: You can also clear the cache and preserve history and cookies in Settings by clicking Safari > Advanced > Website Data > Remove All Website Data.

If you have an Android phone:

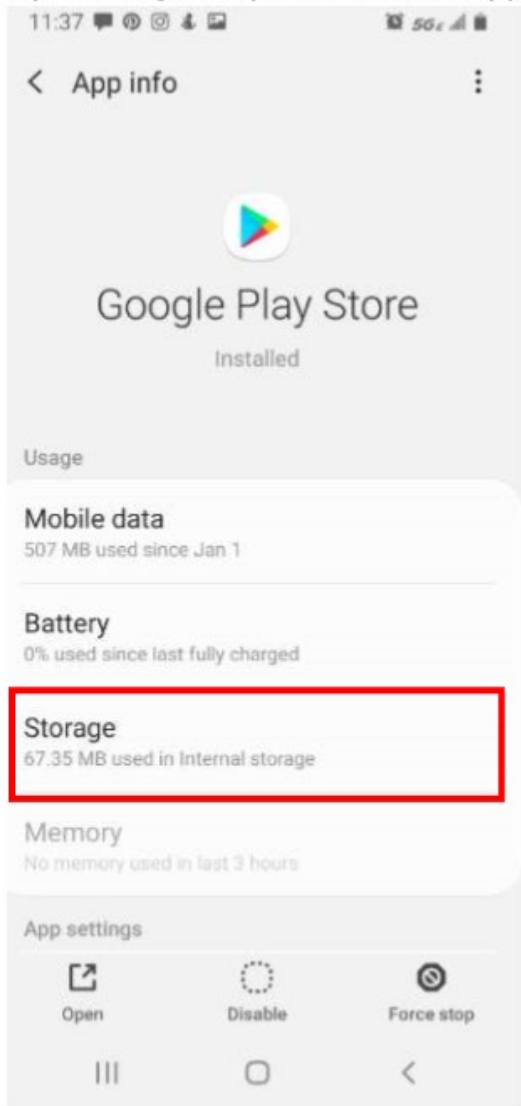
1. Open the Settings on your Android phone and click on Apps



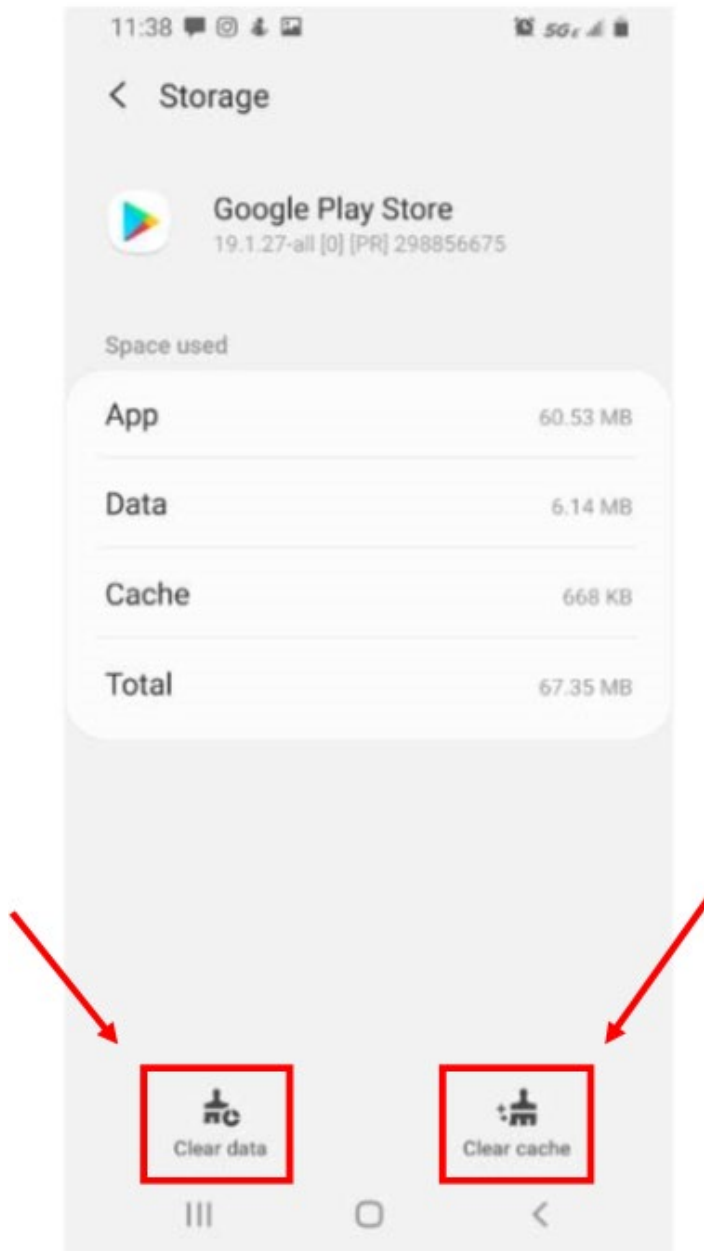
2. Find the Google Play Store App



3. Open Google Play Store to view app info and click on Storage

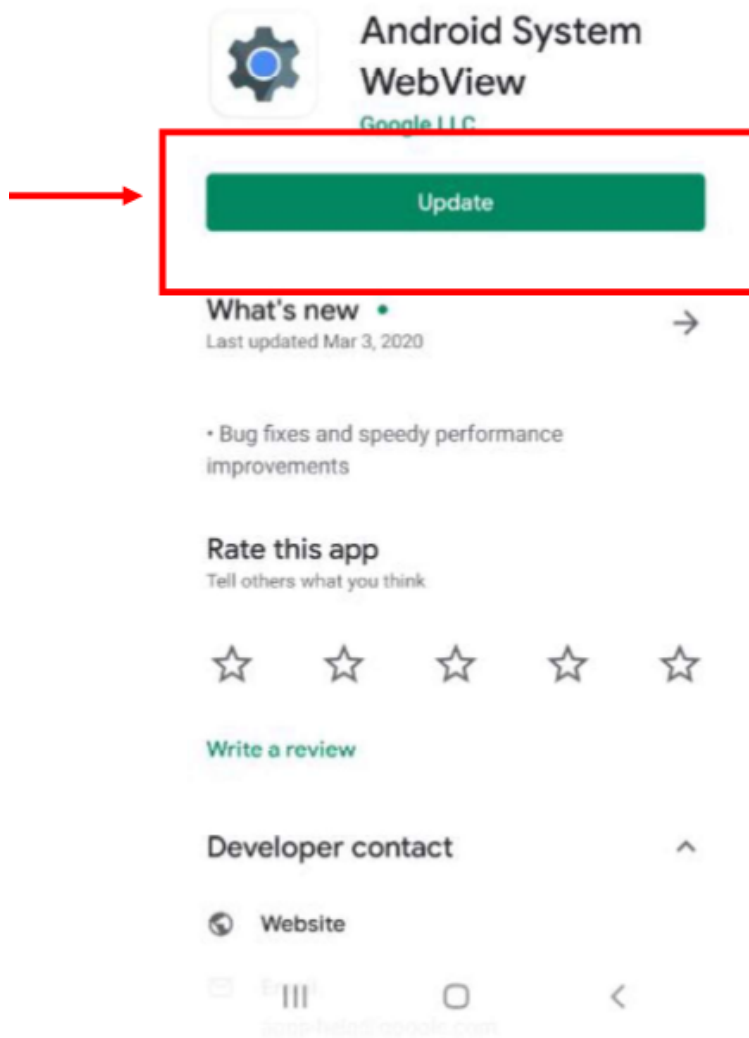


4. Clear cache and Data



5. Exit Settings and open the Google Play Store app. Search for “Android System WebView app.

6. Open and hit “update”



7. Go back to Tyndall Mobile app and login with User ID and Password