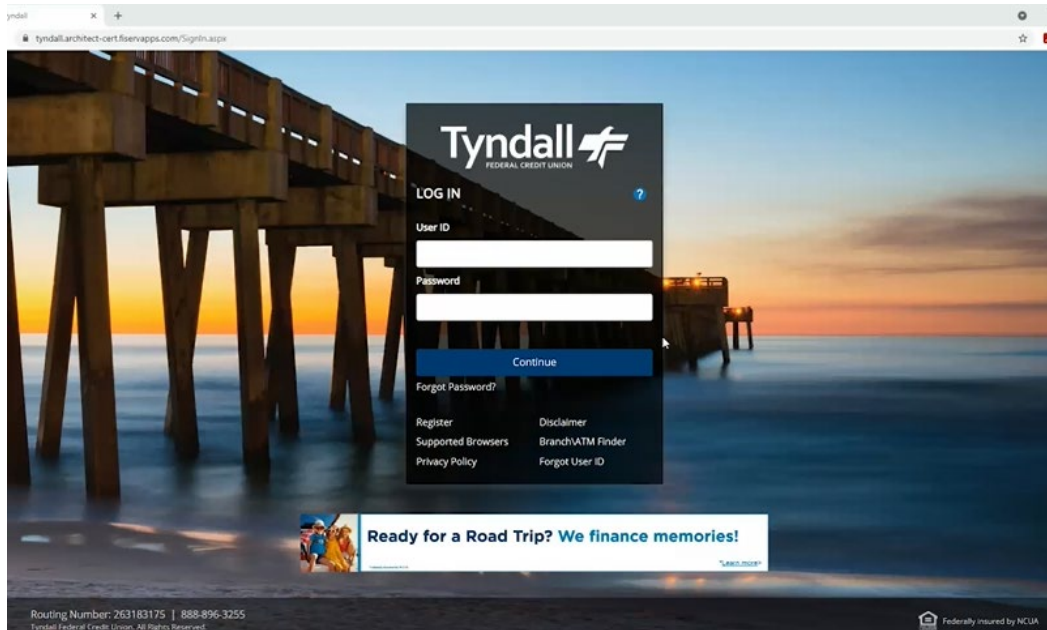
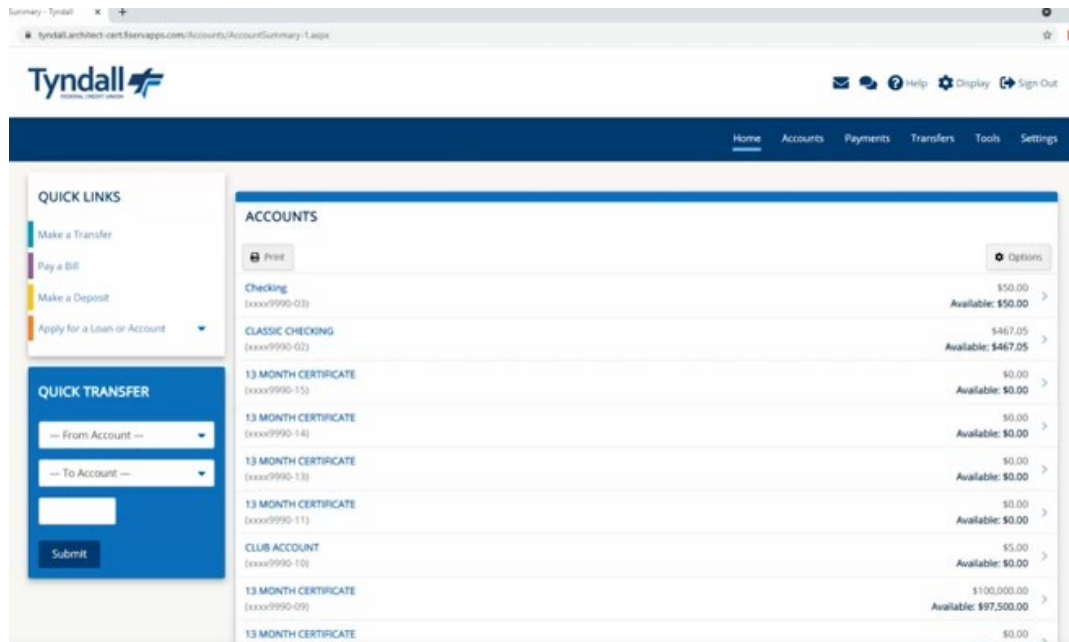


# How do I submit a Skip request?

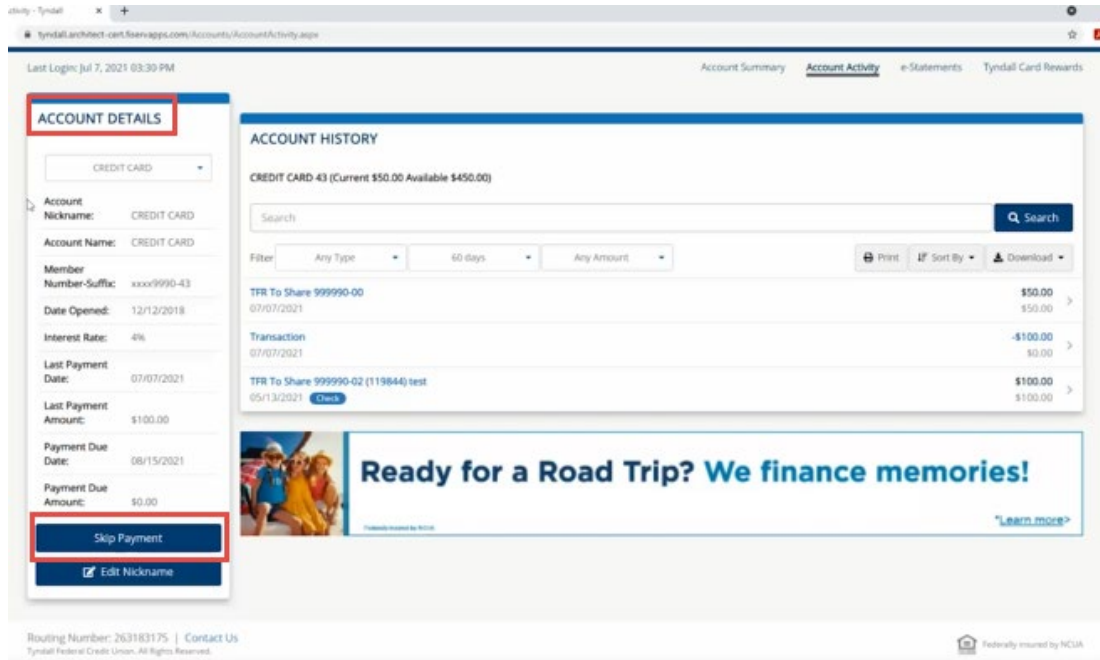
1. Log in to Online Banking.



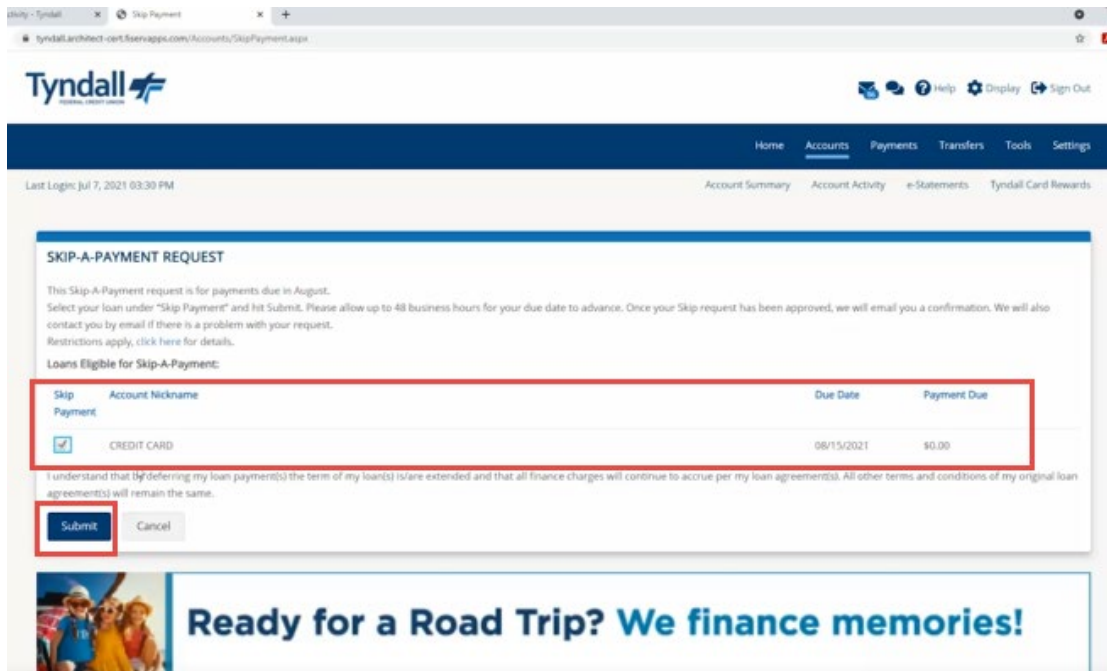
2. Scroll through your Accounts and click on the one you want to skip.



- From the "Account Details", click on "Skip Payment". The Skip Payment button will only appear on an eligible loan.



- Next, you will see a list of all your accounts that can be skipped. Check the box next to ONE or ALL of your eligible loans to skip that payment, then click Submit.



5. You will then see that your request succeeded at the top of the page. Please allow up to 72 business hours for your approved confirmation email to be sent to you. After that, please visit Online Banking to see your updated due date.

The screenshot shows the Tyndall Online Banking interface. At the top, there is a navigation bar with the Tyndall logo and links for Home, Accounts, Payments, Transfers, Tools, and Settings. Below this, a secondary navigation bar includes links for Account Summary, Account Activity (which is highlighted), e-Statements, and Tyndall Card Rewards. A notification banner at the top of the main content area reads "Skip Payment request succeeded for CREDIT CARD." and is highlighted with a red box. On the left, the "ACCOUNT DETAILS" section for a "CREDIT CARD" account lists various information such as Account Nickname, Account Name, Member Number-Suffix, Date Opened, Interest Rate, Last Payment Date, and Payment Due Date. The main "ACCOUNT HISTORY" section displays a table of transactions for "CREDIT CARD 43 (Current \$50.00 Available \$450.00)". The table includes columns for Transaction, Date, and Amount, with a search bar and filter options above it. A promotional banner at the bottom of the page reads "Ready for a Road Trip? We finance memories!"

Transaction	Date	Amount
TFR To Share 999990-00	07/07/2021	\$50.00
Transaction	07/07/2021	-\$100.00
TFR To Share 999990-02 (119844) test	05/13/2021	\$100.00